





European Aviation Safety Agency

An Organisation?



Slide 2

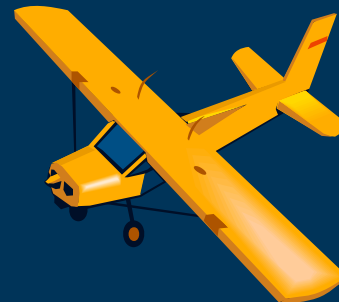


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Who owns it?

➤ The board

- ★ Shareholders
- ★ Members
- ★ Government
- ★ Owner



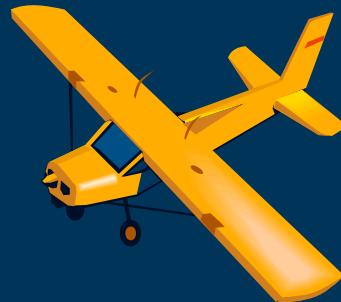


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What do they want?

➤ Main objective

- ★ Profit, growth
- ★ Cheap flights for members
- ★ Keeping a monopoly
- ★ Survive



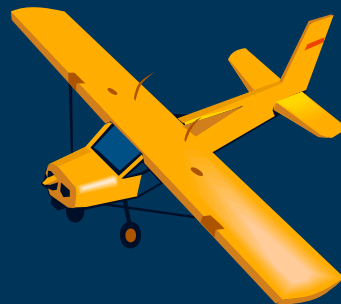


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Who runs it?

➤ Top Manager

- ★ CEO
- ★ President
- ★ Head of Administration
- ★ Owner's wife



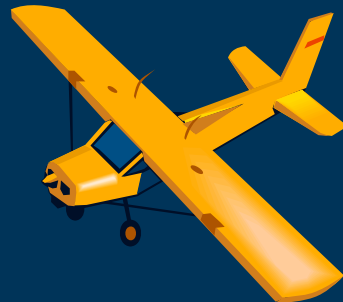
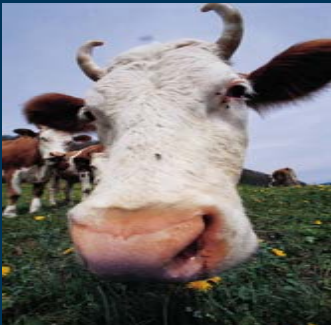


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How they achieve them?

➤ Management system

- ★ Marketing; TQMS; optimised accounting...
- ★ Low cost services,...
- ★ Control of all processes,...
- ★ Argue together





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And the SMS in all this?

➤ Safety Management

- ★ It can be useful if it doesn't cost too much of course...
- ★ An unnecessary regulatory burden...
- ★ A very good tool that only we understand...
- ★ What do you want me to do?





Conclusion

**All companies have a
management system
But all are different
That is why SMS is hard to
regulate**



Conclusion

SMS is not a prescriptive regulatory tool added to and sometimes incompatible with the existing management systems.



Conclusion

**SMS is a management tool
to be used in a flexible
manner to help any
management system focus
on enhancing safety**



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Conclusion

Don't forget the farmer



